



## TERMS & CONDITIONS

*The following are extracted from the Standard Terms & Conditions of Sale of  
JNG Agencies, 25a Manse Road, Castlereagh, BT6 9SB*

### 1. PRICES

- a. All prices quoted by JNG Agencies are subject to VAT at the standard rate.
- b. Materials will be current on date of dispatch.
- c. JNG Agencies reserve the right to alter prices without prior notice. Placing of an order implies acceptance of these trading terms and conditions.
- d. A quotation for Goods given by JNG Agencies shall not constitute an offer. A quotation shall only be valid for a period of [20] Business Days from its date of issue unless by prior written arrangement with a JNG Agencies representative.
- e. The price of the Goods shall be the price as set out in the Order, or, if no price is quoted, the price set out in JNG Agencies published price list in force as at the date of delivery.

### 2. PLACING OF ORDERS

- a. JNG Agencies reserve the right to accept or refuse any order.
- b. Quantities ordered are the sole responsibility of the customer.
- c. Placing of an order implies acceptance of these trading terms and conditions.

### 3. CARRIAGE

Carriage charges may be applied to orders under 100 m2.

### 4. CANCELLATION

A cancellation will only be accepted when it will not cause loss or cost to this company. No cancellation will be accepted after the floor coverings have been cut to size. All cancellations must be confirmed in writing.

### 5. DATE OF DELIVERY

Information given on date or time of delivery is given in good faith. However, JNG Agencies cannot accept responsibility for any delays in delivery.

### 6. DELIVERY

All goods must be examined at the time of delivery. Claims for damages will be accepted only if JNG Agencies is given notification within three days of delivery. Risk of damage or loss of goods shall pass to the buyer on delivery. Where the goods are damaged in transit the carriers note should be endorsed accordingly and the company notified in writing within 7 days.

**\*\*For a copy of our full Terms and Conditions please contact Tel: 028 90705660\*\***



**7. RETURN OF GOODS**

- a. The return of goods must be made within fourteen days from the date of purchase.
- b. All goods for return must be in unopened packaging and undamaged.
- c. All returns must be confirmed by phone with our office, detailing all relevant information, as no returns will be accepted without prior approval by JNG Agencies.
- d. Any goods accepted for return will be liable to a handling charge of 20% of their value with no exceptions.
- e. Any grievance regarding defective / damaged 'installed' goods should be reported to JNG Agencies on an official company Complaint Form available from our office.

**8. TITLE TO GOODS**

JNG Agencies shall retain ownership of all goods supplied until the customer has made payment in full (in cash or cleared funds), for the goods. Until such payment is received, the goods must be properly stored and maintained in good condition and should at all times be separately stored in such a way as to be identifiable by JNG Agencies.

**9. CREDIT TERMS**

- a. When credit terms have been agreed the buyer shall make payment for goods supplied 30 days from date of delivery.
- b. Payments overdue may incur interest charges at the rate of 4% over the lending rate until payment is made. If the buyer fails to pay on the due date they will be charged the cost of any recovery of any unpaid amount including any legal costs, disbursements and bank charges incurred.

**10. MANUFACTURERS LIABILITY**

The company's liability for defective goods will be limited to replacement with equivalent value or with a credit note to that value, and no claims can be accepted for any other loss or damage either direct or consequential suffered by the purchaser or their customer. No claims will be accepted in respect of shortages which are within normal manufacturing tolerances of 1.25% in respect of length and width. Liability will in all cases be limited to value of goods supplied. Claims for lost time / fitters time or other consequential losses will not be accepted.

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